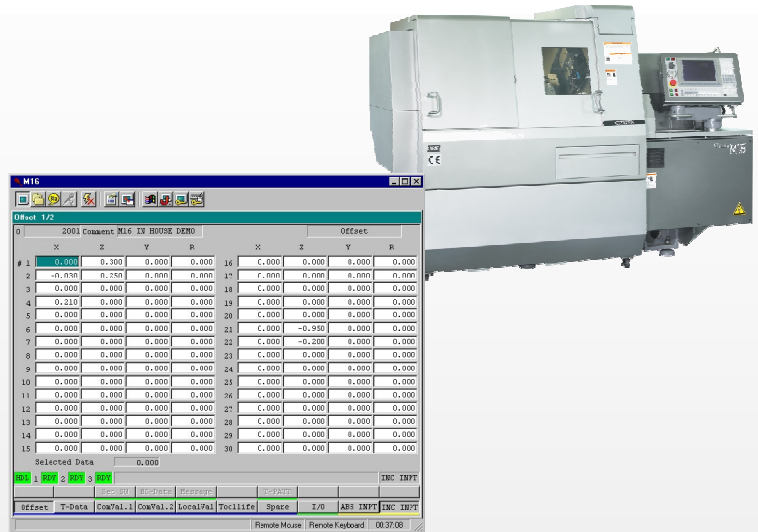


Almost as good as if our engineer was standing next to you...



...upgrade your machine with Citizen's Remote Diagnostics

- Your machine will gain the ability to be remotely-controlled from our headquarters over the Internet
- Our engineers will be able to access your machine and assist you with any problems whilst simultaneously talking to you over the phone (if you have a mobile or phone handset near machine).
- Everything except 'Cycle Start' can be controlled. Programs can be uploaded or downloaded, parameters changed etc.
- Often an on-site visit can be eliminated therefore you can be up-and-running faster in the event of a fault.
- Some problems are hard to explain over the phone - with remote diagnostics you can show our engineers on-screen.
- Supports Citizen C, L and M Series machines with a 'Windows' based control system.

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Citizen Net